

Information from the Care Support Centre (Pflegestützpunkt)

Information is provided on

- care insurance benefits and how to apply for them,
- support services, outpatient care services, day care services and nursing homes,
- financial support for caregiving relatives.

Ms. Schneider

Phone: 0721 133-5513

E-Mail: pflegestuuetzpunkt@sjb.karlsruhe.de

Contractual partners of the Care Support Centres



Contact

Care Support Centre (Pflegestützpunkt)

Ernst-Frey-Straße 10, 76135 Karlsruhe

Phone: 0721 133-5513 (information)

Fax: 0721 133-955513

E-Mail: pflegestuuetzpunkt@sjb.karlsruhe.de

Web: www.karlsruhe.de/pflege

Management

Ms. Frommherz

Phone: 0721 133-3868

Office hours

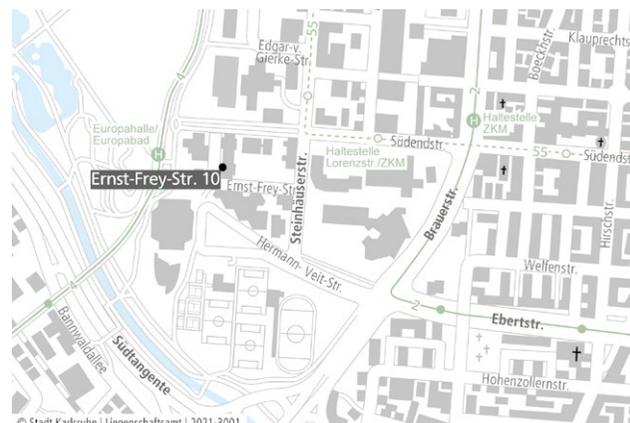
Mondays, Tuesdays, Wednesdays and Fridays: 9:00 to

12:00 hrs, Thursdays: 14:00 to 17:00 hrs

Personal consultation upon prior appointment.

Nearest public transport:

Europahalle/Europabad, Tram No. 4



Stadt Karlsruhe

Sozial- und Jugendbehörde – Pflegestützpunkt und Pflegeheimberatung



Information and Guidance on Care Options and Support Services for Individuals with Care Needs



www.karlsruhe.de/pflege

PFLEGE
STÜTZPUNKT
BADEN-WÜRTTEMBERG
STADT KARLSRUHE



Do you or a family member need care? What are your options?

When you or a family member need care or when your care situation changes, it presents new challenges, both to yourself and to your environment. You have many questions. How can you organise your daily care routine? What kind of financial assistance is available, and where can you apply? What are the support options in your specific situation?

The Karlsruhe Care Support Centre provides individuals of all ages with free, comprehensive information and expert advice on all matters of care.

Our advisory service is designed for anyone who is covered by statutory health insurance and who needs care, as well as their family members and wider family.

The service is available over the phone, in person at our office, online, or, if needed, in the comfort of your own home. Our staff are subject to strict confidentiality guidelines. Please remember that all consultation is provided in German. If you require this service in a different language, you will need to be accompanied by someone with German language skills.

Care consultation at the Care Support Centre (Pflegeberatung im Pflegestützpunkt)

You will receive impartial advice on the available options and how to address your specific care situation. If needed, our care consultants will work out a specially tailored assistance plan with everyone who is involved and will offer ongoing support to ensure that suitable care is in place.

Care consultants are allocated according to the affected person's place of residence:

Knielingen, Neureut, Südweststadt, Südstadt

Ms. Göhrt

Phone: 0721 133-5092

E-Mail: pflegeberatung1@sjb.karlsruhe.de

Daxlanden, Grünwinkel, Mühlburg, Weststadt

Ms. Ehrmann

Phone: 0721 133-5099

E-Mail: pflegeberatung2@sjb.karlsruhe.de

Hagsfeld, Nordweststadt, Oststadt, Rintheim, Waldstadt

Ms. Buchwald

Phone: 0721 133-3860

E-Mail: pflegeberatung3@sjb.karlsruhe.de

Beiertheim-Bulach, Nordstadt, Oberreut, Rüppurr, Weiherfeld-Dammerstock

Ms. Frommherz

Phone: 0721 133-3868

E-Mail: pflegeberatung4@sjb.karlsruhe.de

Innenstadt (East and West), Durlach with Bergwaldsiedlung, Grötzingen, Grünwettersbach, Hohenwettersbach, Palmbach, Stupferich, Wolfartsweier

Ms. Jensen

Phone: 0721 133-3867

E-Mail: pflegeberatung5@sjb.karlsruhe.de

Nursing Home Consultancy Service (Pflegeheimberatung)

If the money doesn't stretch far enough: social welfare benefits for a stay in a nursing home

Care benefits for a stay in a nursing home are primarily the domain of the relevant care insurance provider. If you are unable to cover the remaining costs yourself and if care provided by family members or outpatient services is inadequate, you can apply to your local social welfare office (Sozialamt) for benefits under Social Code XII.

You may be eligible for social welfare benefits. If this is the case, you can receive guidance about potential admission to a nursing home from the

Nursing Home Consultancy Service (Pflegeheimberatung)

Ernst-Frey-Straße 10, 76135 Karlsruhe

Ms. Trenkel

Phone: 0721 133-5055

Ms. Molinari

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